**M.D.S.D Girls College , Ambala City**

Student's Grievance Redressal Cell

The Student's Grievance Redressal Cell facilitates to endorse valuable and unprejudiced educational environment.

**Objectives**

* To support students to understand services provided by college to them
* To make officials of the College responsive, accountable and courteous in dealing with the students.
* To ensure effective solution to the student's grievances with an impartial and fair approach.

**Functions**

* Redressal of Students' Grievances to solve their academic and administrative problems.
* To co-ordinate between students and Departments / Sections to redress the grievances.
* To guide ways and means to the students to redress their problems.

**Exclusions:-**

* SGRC shall not entertain following issues.
* Decisions of the academic committee constituted by the college.
* Decisions with regard to award of scholarships / fee concessions / awards / medals.
* Decisions made by college under the Discipline Rules and Misconduct.
* Decisions of the competent authority on assessment and examination result.

Note: Grievances otherwise Received were forwarded to the convener for Immediate Redressal. In all such cases prompt action were taken and the matter sorted out. In all cases the aggrieved was informed of the measures taken and checks in the system were introduced to ensure there was no repetition of the same.

**Cell Members:-**

**Chairman**

* Dr. Kiran Angra (Principal)

**Convener**

* Ms Aanchal

**Member**

* Ms Deepshikha Sharma